

Plan	Do	Check	Act
1.1 Business Governance	2.1 Business Strategy	3.1 Business Improvement	4.1 Business Operation
<ul style="list-style-type: none"> Responsibilities and policy making Business change governance and P3O Standardization policies Knowledge management 	<ul style="list-style-type: none"> Enterprise vision for BIM Business architecture Agenda of strategic themes Portfolio of improvements 	<ul style="list-style-type: none"> Business requirements Description of information service offerings Testing: user acceptance Training and documentation 	<ul style="list-style-type: none"> User support Service desk Communication and training Authorization
1.2 Data Governance	2.2 Data Strategy	3.2 Data Improvement	4.2 Data Operation
<ul style="list-style-type: none"> Data exchange policies and contracts Data governance committee Master data management policies Identity and access policies 	<ul style="list-style-type: none"> Information/data architecture Information service lifecycle Key Performance Indicator (KPI) models Master Data Management (MDM) and models 	<ul style="list-style-type: none"> Data requirements Enterprise data environment The cost of information quality Automated and non-automated information 	<ul style="list-style-type: none"> Master data management Implementation quality plans Data quality Operating the data environment
1.3 Service Governance	2.3 Service Strategy	3.3 Service Improvement	4.3 Service Operation
<ul style="list-style-type: none"> External executive relationships Sourcing policy Service portfolio policies Service integration 	<ul style="list-style-type: none"> Service portfolio management Sourcing strategy Service architecture Service integration 	<ul style="list-style-type: none"> Build a service organization Service requirements Assembly Service validation 	<ul style="list-style-type: none"> Service support procedures Service measurement Service monitoring Operational supplier management
1.4 Technology Governance	2.4 Technology Strategy	3.4 Technology Improvement	4.4 Technology Operation
<ul style="list-style-type: none"> Technology policies Guidance on technology-related topics Shared technology Technology driving change 	<ul style="list-style-type: none"> Importance of the technology strategy Technology integration Information technology infrastructure Joint procurement 	<ul style="list-style-type: none"> Deployment Non-functional requirements Testing: automated testing Technology watch 	<ul style="list-style-type: none"> Availability Partner and supply chain liaison Suppliers Incident management

Topics and issues that are discussed in the DID Foundation